



European
Commission

EU Login

Version 1

7 March 2017

EU Login **Version 1**

7 March 2017

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1. What is EU Login?

The **EU Login** Authentication Service (previously **ECAS**) is a point for user authentication to a wide range of Commission information systems.

If you already have an ECAS account, you don't have to create a new EU Login account. In EU Login, your credentials and personal data remain unchanged. You can still access the same services and applications as before. You just need to use your e-mail address for logging in.

It is the first step before registering as an organisation or individual when accessing certain IT Tools such as **URF**, **MT+**, **OEET** or **Project Results Platform**.

Every time you want to use a website that requires EU Login authentication, you will automatically be transferred to the EU Login page, where you will be asked to enter your user name and password. Depending on the security level required by the application which the user is accessing, single-factor (username + password) or multi-factor (username + password + challenge) authentication will have to be provided by the end-user.

If you are a new user, before you register as an organisation or individual, you must have an **EU Login** account. The account will become inactive after 6 months, but is still accessible and you will be prompted to create a new password.

2. How to use EU Login?

- URL
- General "EU Login" screen
- Create a new "EU Login" account
- Sign in to "EU Login" (previously ECAS) account
- Password lost?
- Help (Frequently asked questions)
- "EU Login" Account Details

2.1. URL

If you don't have an EU Login account please use the following link

<https://webgate.ec.europa.eu/cas/eim/external/register.cgi>

If you already have a user account for EU Login please login via

<https://webgate.ec.europa.eu/cas/login>

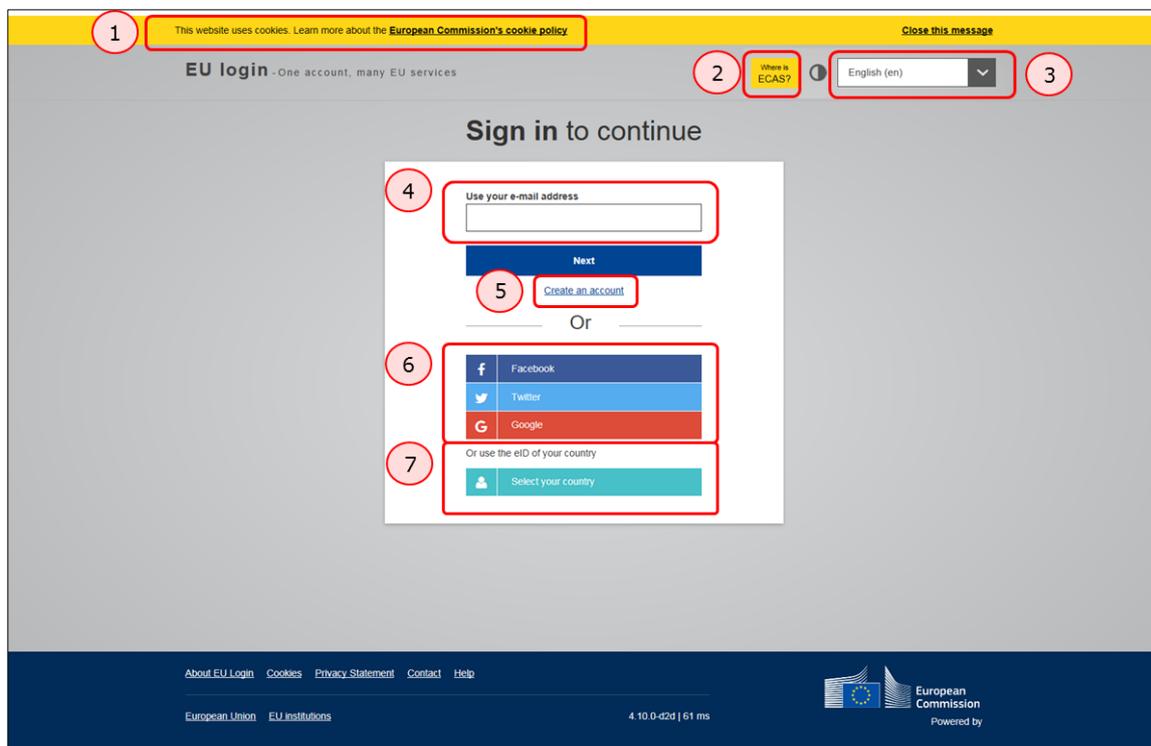
2.2. General "EU Login" screen

1. The website uses cookies. This allows you to log in to different applications without re-entering your credentials. Once you have logged into EU Login you will **not** have to identify yourself again as long as you leave your browser open. If you have chosen the option for your browser not to accept such cookies, you will not benefit from this feature.
2. The old ECAS authentication service has been redesigned and renamed as EU Login. Click the **Where is ECAS** button to get more information about the update.
3. The EU Login screens are offered in all official languages of the EU. Use the drop-down menu in order to switch between languages.

4. If you already have an EU Login account, use your e-mail address to [sign in](#).
5. If you don't have an account yet, you can create one by clicking on the **Create an account** hyperlink.
6. The EU Login offers the possibility to authenticate using a social network (Facebook, Twitter and Google) in order to access European Commission applications without having to create an EU Login account. This option is only possible for external users and is enabled for some applications that are open to the public.

Be aware that the IT tools that are used in the Erasmus+ programme **do not** support the authentication via social networks. Only authentication with e-mail address is possible.

7. If you wish to link your eID (eletronic ID) to your EU Login account, click on the **Select your country** button.



The screenshot shows the EU Login sign-in interface. At the top, a yellow banner contains a cookie policy message (1) and a language selector (3) set to English (en). Below the banner, the text 'EU login - One account, many EU services' is displayed. The main heading is 'Sign in to continue'. The sign-in options are: 4. 'Use your e-mail address' with an input field and a 'Next' button; 5. 'Create an account' hyperlink; 'Or'; 6. Social media login buttons for Facebook, Twitter, and Google; 7. 'Or use the eID of your country' with a 'Select your country' button. The footer includes links for 'About EU Login', 'Cookies', 'Privacy Statement', 'Contact', and 'Help', along with the European Commission logo and 'Powered by' text.

Take into account that there still might be screens in which you see the previous ECAS design. This is a normal behaviour and all screens will soon be adapted to the new EU Login look and feel.

2.3. Create a new "EU Login" account

-
- Click the "Create an account" hyperlink
- Fill in the details to create an "EU login" account
- Click the "Create an account" button

Create an account

Thank you for registering, you will receive an e-mail allowing you to complete the registration process.

2.4. Set your password

- Click the link in your e-mail to set your password
- Password Tip
- Click on "Proceed" to log-in
- Click the link in your e-mail
- **Error! Reference source not found.**
- Click on "Proceed" to log-in

Click the "Create an account" hyperlink

In order to create a new account, follow the link from the email notification received or use the following url:

<https://webgate.ec.europa.eu/cas/eim/external/register.cgi>

Click on the **Create an account** hyperlink.

If you already have an ECAS account, you don't have to create a new EU Login account. In EU Login, your credentials and personal data remain unchanged. You can still access the same services and applications as before. You just need to use your e-mail address for logging in.

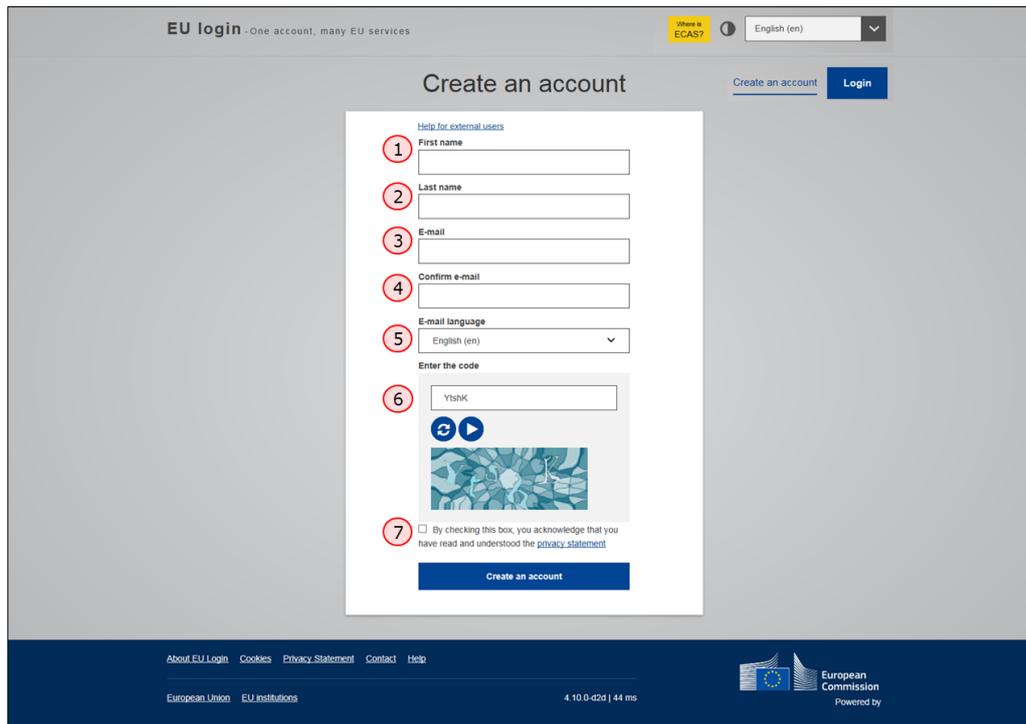


The screenshot shows the EU login registration interface. At the top, there is a yellow banner with the text "This website uses cookies. Learn more about the European Commission's cookie policy" and a "Close this message" button. Below the banner, the page header includes "EU login - One account, many EU services" and a language selection dropdown set to "English (en)". The main heading is "Sign in to continue". The registration form contains a text input field labeled "Use your e-mail address", a blue "Next" button, and a red-bordered "Create an account" link.

Fill in the details to create an "EU login" account

1. **First name** - Insert your first name.
2. **Last name** - Insert your last name.
3. **E-mail** - Insert your email address. Please remember this must be the same e-mail address provided to the National Agency or DG EAC (for example in your Project Application Form) and it should be valid and active.
4. **Confirm e-mail** - Confirm with the same e-mail address above.
5. **E-mail language** - Choose the language from the drop-down menu.
6. **Enter the code** - Enter the code visible on the screen in the field. If the code is illegible, click the refresh button for another code, or click the play button to listen to an audio version of the code.

7. **Privacy Statement check-box** - This check-box must be clicked before creating an account.



EU login - One account, many EU services

Where is ECAS? English (en)

Create an account

[Help for external users](#)

- 1 First name
- 2 Last name
- 3 E-mail
- 4 Confirm e-mail
- 5 E-mail language
English (en)
- 6 Enter the code
YtshK
- 7 By checking this box, you acknowledge that you have read and understood the [privacy statement](#)

Create an account

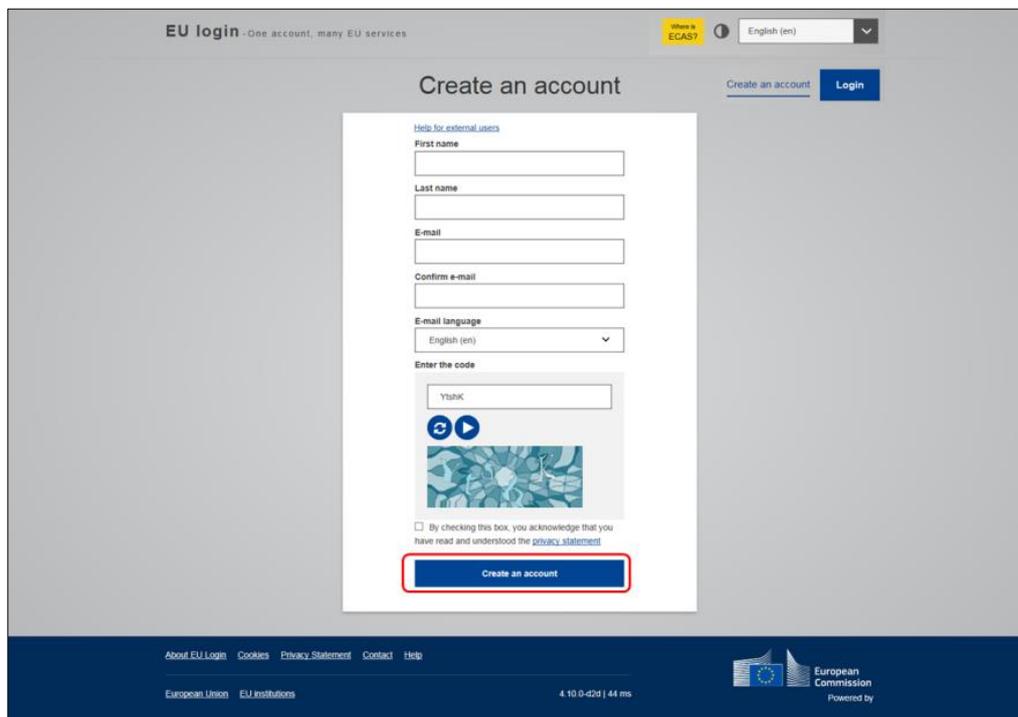
[About EU Login](#) [Cookies](#) [Privacy Statement](#) [Contact](#) [Help](#)

European Union EU institutions 4.10.0-d2d | 44 ms

European Commission
Powered by

Click the "Create an account" button

Once you have filled in the details, click on the **Create** an account button.



EU login - One account, many EU services

Where is ECAS? English (en)

Create an account

[Help for external users](#)

First name

Last name

E-mail

Confirm e-mail

E-mail language
English (en)

Enter the code
YtshK

By checking this box, you acknowledge that you have read and understood the [privacy statement](#)

Create an account

[About EU Login](#) [Cookies](#) [Privacy Statement](#) [Contact](#) [Help](#)

European Union EU institutions 4.10.0-d2d | 44 ms

European Commission
Powered by

A confirmation message is displayed, confirming the creation of the account. To complete the registration process, you will receive an email.

Create an account

Thank you for registering, you will receive an e-mail allowing you to complete the registration process.

2.5. Set your password

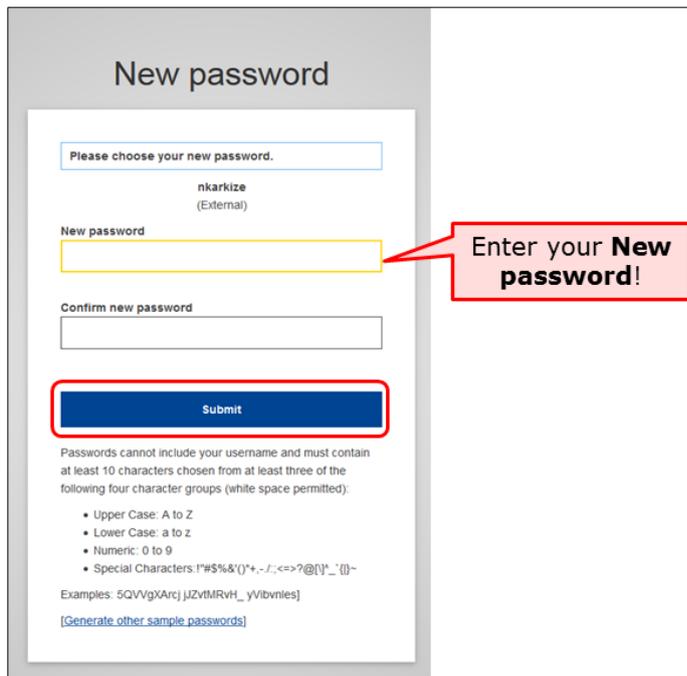
- Click the link in your e-mail to set your password
- Password Tip
- Click on "Proceed" to log-in

Click the link in your e-mail to set your password

Once you have registered with EU Login, you will receive an e-mail from the European Commission Authentication Service or ecas-admin@ec.europa.eu, with your **user name** and a link for creating your **password**.

You have a maximum of 24h, starting from the time that this message was sent, to create your password, but you are encouraged to do so immediately, if possible. After this time, you can make another request by following the same link: you will then need to re-enter your user name and confirm your request.

Once you click on the link, new screen will open, allowing you to set a password. Enter and confirm your password and click on the **Submit** button.



New password

Please choose your new password.

nkarkize
(External)

New password

Confirm new password

Submit

Passwords cannot include your username and must contain at least 10 characters chosen from at least three of the following four character groups (white space permitted):

- Upper Case: A to Z
- Lower Case: a to z
- Numeric: 0 to 9
- Special Characters: !#\$%&'()*+,-./:;<=>@[\\`_{}~

Examples: 5QVVgXArcj jJzVtMRvH_yVibvnles

[\[Generate other sample passwords\]](#)

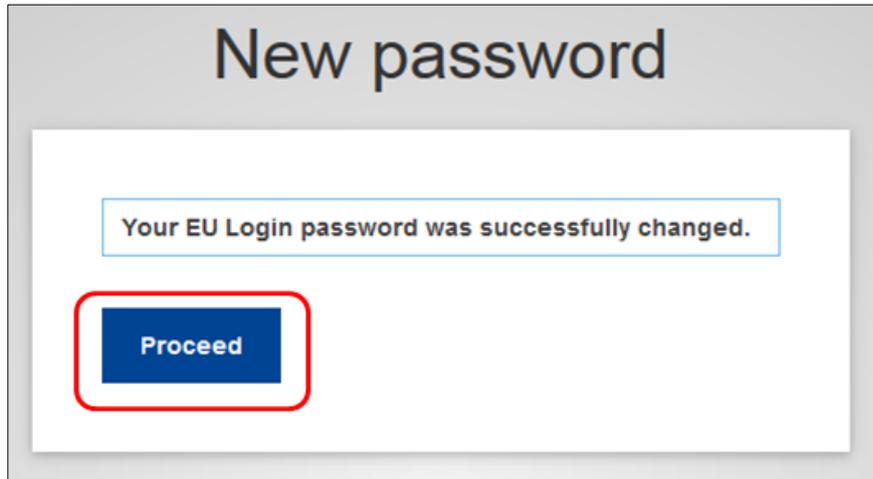
Password Tip

Remember that a strong password:

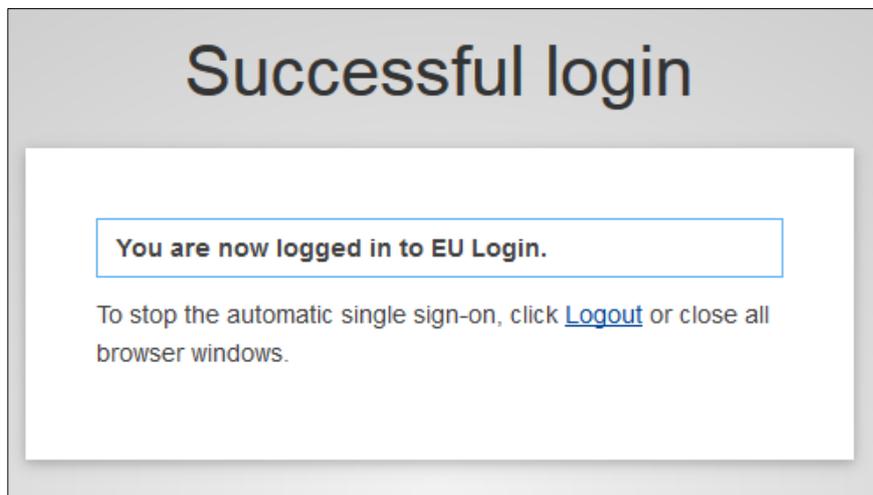
- must be at least 10 characters long,
- may not contain your user name (login) or any part of your full name,
- must be changed every 3 months (a reminder is automatically sent 15 days before the expiry date) should never be the same as any of your last 5 passwords.

Click on "Proceed" to log-in

Click on the **Proceed** button in order to log-in to EU Login.



A new screen will open informing you about successful login to EU Login.



2.6. Sign in to "EU Login" (previously ECAS) account

Enter your institution's e-mail address in order to sign in. This must be the same e-mail address provided by you while creating your EU Login (previously ECAS) account and when requesting access to OEET. The message informing you of your access is sent to this address.

After entering the e-mail, click on the **Next** button.

Sign in to continue

Use your e-mail address

Next

[Create an account](#)

Or use the eID of your country

 [Select your country](#)

For applications used in Erasmus+ only authentication with **e-mail address** is possible!

After clicking on **Next**, a new screen will be displayed:

1. You will see your e-mail address displayed on the screen.
2. Enter your **password**.
3. You can choose a different **Verification method**. The EU Login allows a verification mechanism based on multi-factors (i.e. Mobile phone + SMS, Token, EU Login or ECAS Mobile App). Make sure you have added the devices to your account if you wish to use an alternative authentication than e-mail.
4. After entering your password, click on the **Sign in** button.

Sign in to continue

Welcome

1
(External)

[Sign in with a different e-mail address?](#)

2

[Lost your password?](#)

Choose your verification method

3 



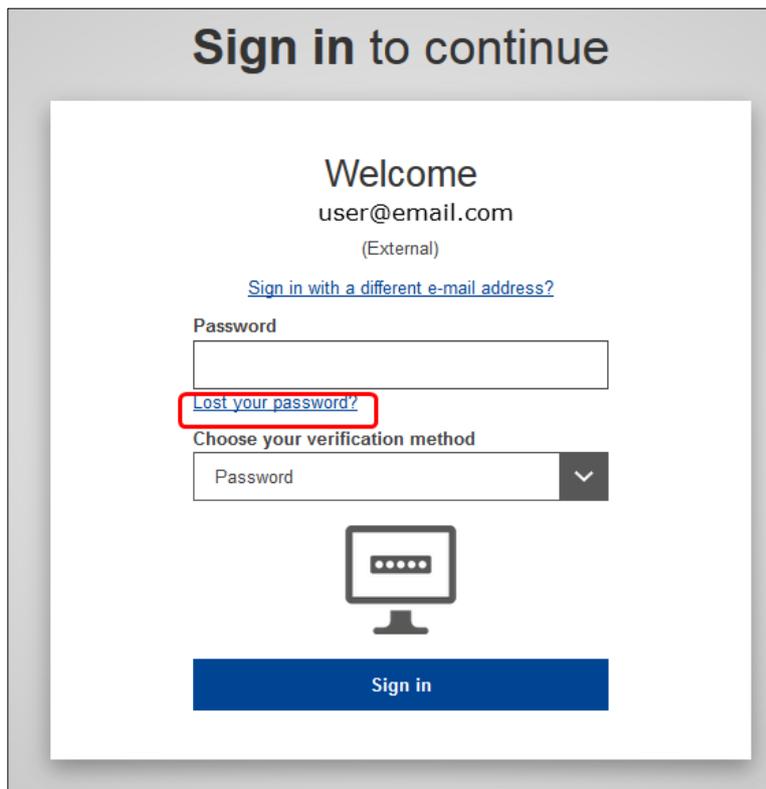
4 **Sign in**

2.7. Password lost?

- Click on the "Lost your password?"
- Click on the "Get a password" button
- Click the link in your e-mail
- "Submit" your new password
- Click on "Proceed"

Click on the "Lost your password?"

If you have lost your **EU Login Password** or you need to create a new one, click on the **Lost your password?** hyperlink.



Sign in to continue

Welcome
user@email.com
(External)

[Sign in with a different e-mail address?](#)

Password

[Lost your password?](#)

Choose your verification method

Password

Sign in

Click on the "Get a password" button

Enter the challenge code and click on the **Get a password** button.

New password

user@email.com
(External)

Enter the code



Get a password

Click the link in your e-mail

You will receive an e-mail with a link for resetting your password to EU Login. Follow the link, preferably immediately - but a maximum of 24 hr after this message was sent.

New password

In the next few minutes, you will receive an e-mail containing a link to this site.

If you need assistance, use [this link](#) to go to the contact page.

"Submit" your new password

A new screen will open, allowing to reset the password. Enter your new password, confirm it and click on the **Submit** button.

New password

Please choose your new password.

user@email.com
(External)

New password

Confirm new password

Submit

Passwords cannot include your username and must contain at least 10 characters chosen from at least three of the following four character groups (white space permitted):

- Upper Case: A to Z
- Lower Case: a to z
- Numeric: 0 to 9
- Special Characters: !"#%&'()*+,-./:;<=>?@[\\]^_`{|}~

Examples: NZEpgqtuE1 5RYsm?5ZEe LSA'qozKzB

[\[Generate other sample passwords\]](#)

Enter your **New password** and confirm it before submitting!

Click on "Proceed"

Once the password has been changed, click on the **Proceed** button to sign in to the application.

New password

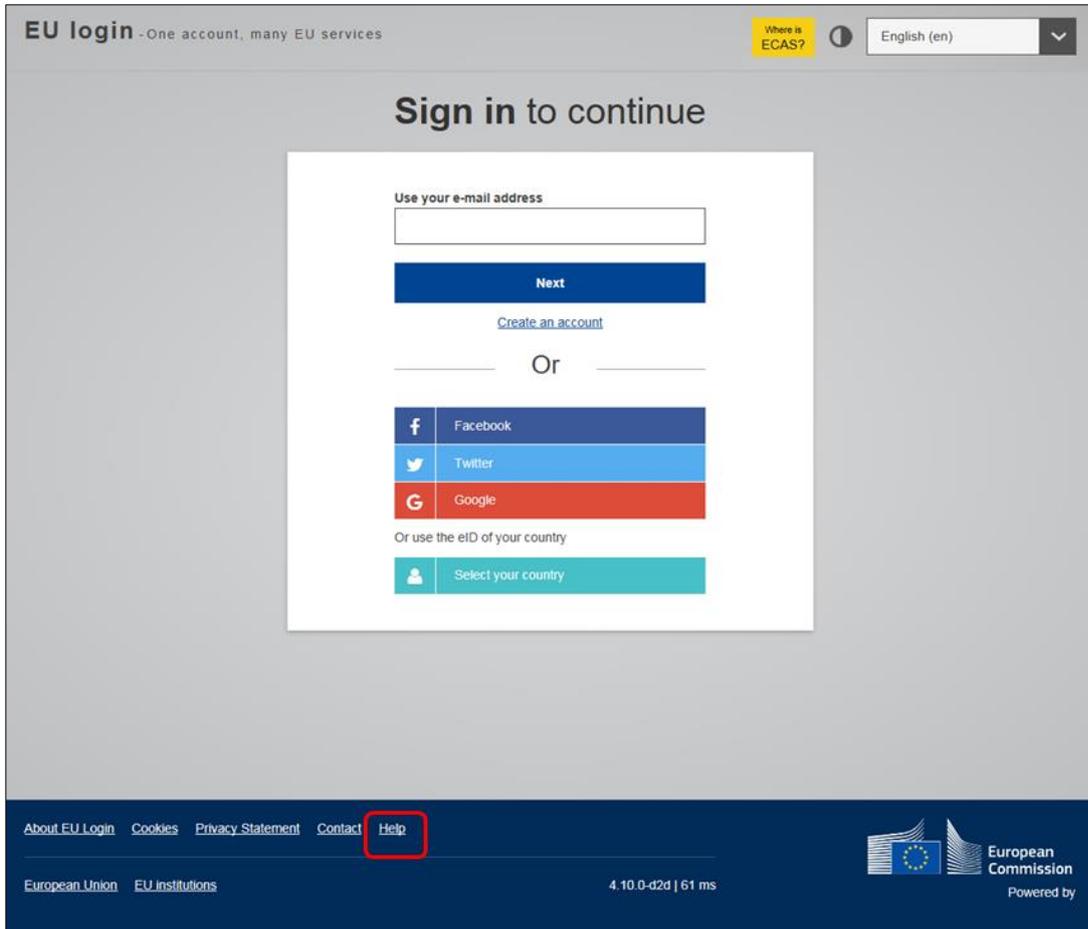
Your EU Login password was successfully changed.

Click **Proceed** below to continue to **Participant Portal**

Proceed

2.8. Help (Frequently asked questions)

If you need help or need to check the frequently asked questions, click on the **Help** hyperlink at the bottom of the page.



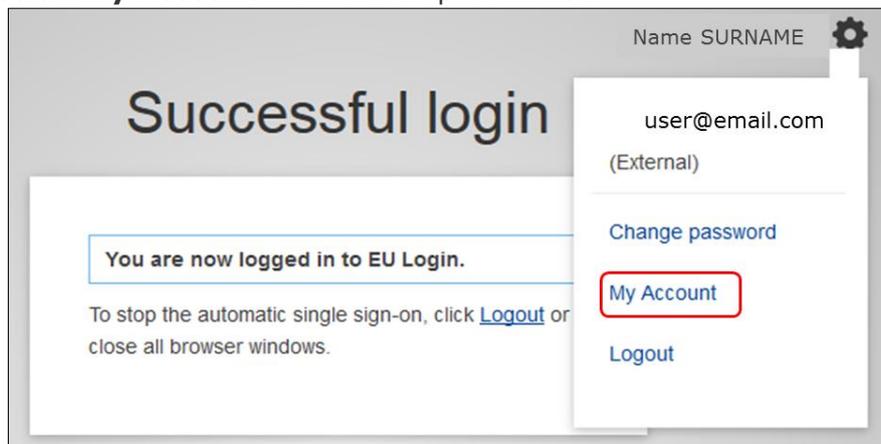
The screenshot shows the EU login interface. At the top left, it says "EU login - One account, many EU services". On the top right, there is a "Where is ECAS?" button, a moon icon, and a language dropdown menu set to "English (en)". The main heading is "Sign in to continue". Below this, there is a form with the label "Use your e-mail address" and an input field. A blue "Next" button is below the input field, followed by a link "Create an account". Below this is a separator "Or" with horizontal lines on either side. There are three social media login options: Facebook (blue), Twitter (light blue), and Google (red). Below these is the text "Or use the eID of your country" and a teal button labeled "Select your country". At the bottom of the page, there is a dark blue footer. On the left, there are links for "About EU Login", "Cookies", "Privacy Statement", "Contact", and "Help". The "Help" link is highlighted with a red square. On the right of the footer, there is the European Commission logo and the text "European Commission" and "Powered by". In the center of the footer, there is the text "4.10.0-d2d | 61 ms".

2.9. "EU Login" Account Details

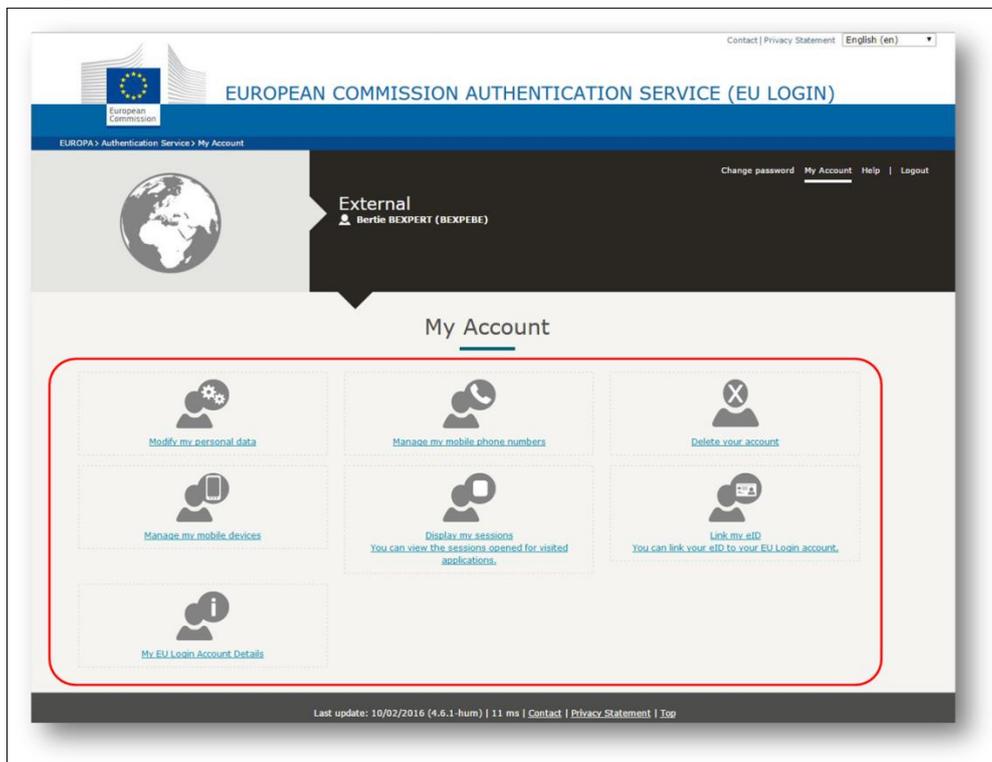
- **My Account**
- **Modify my personal data**
- **Manage my mobile phone numbers**
- **Delete your account**
- **Manage my mobile devices**
- **Display my sessions.**
- **Link my eID**
- **My EU Login Account Details.**

My Account

To access your EU Login account details, click on the settings icon in the upper right corner and select **My Account** from the drop-down list.

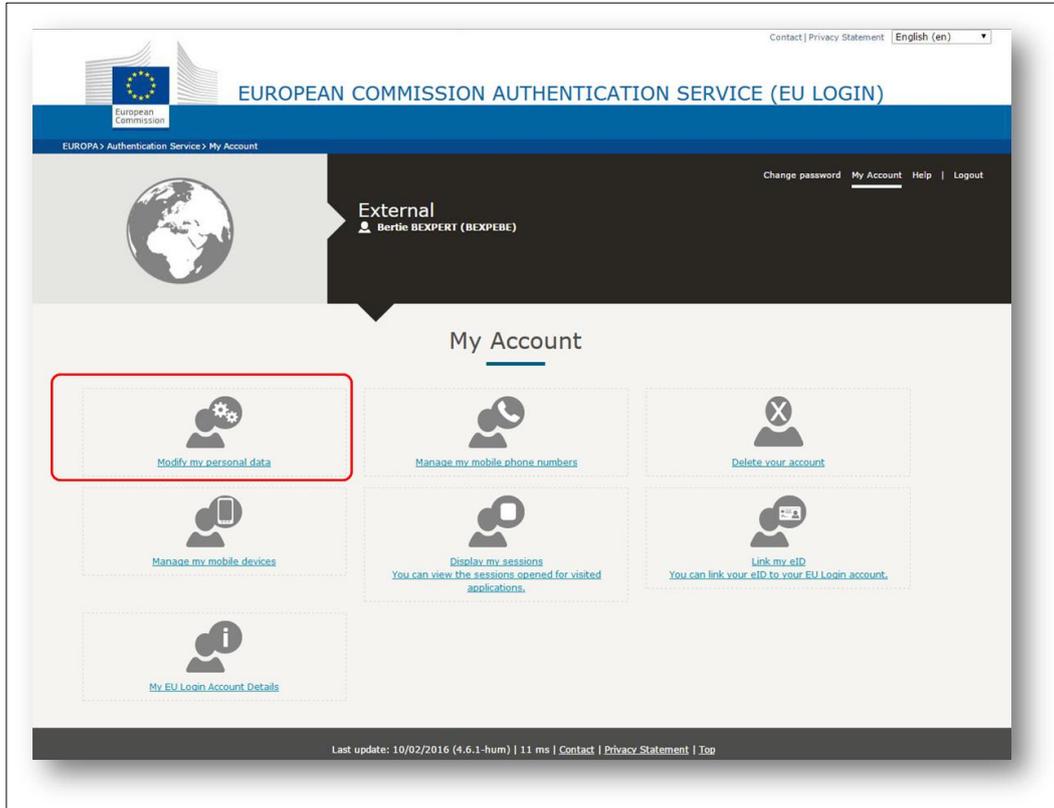


The **My Account** page opens. Here you can choose a number of options to edit your account details.



Modify my personal data

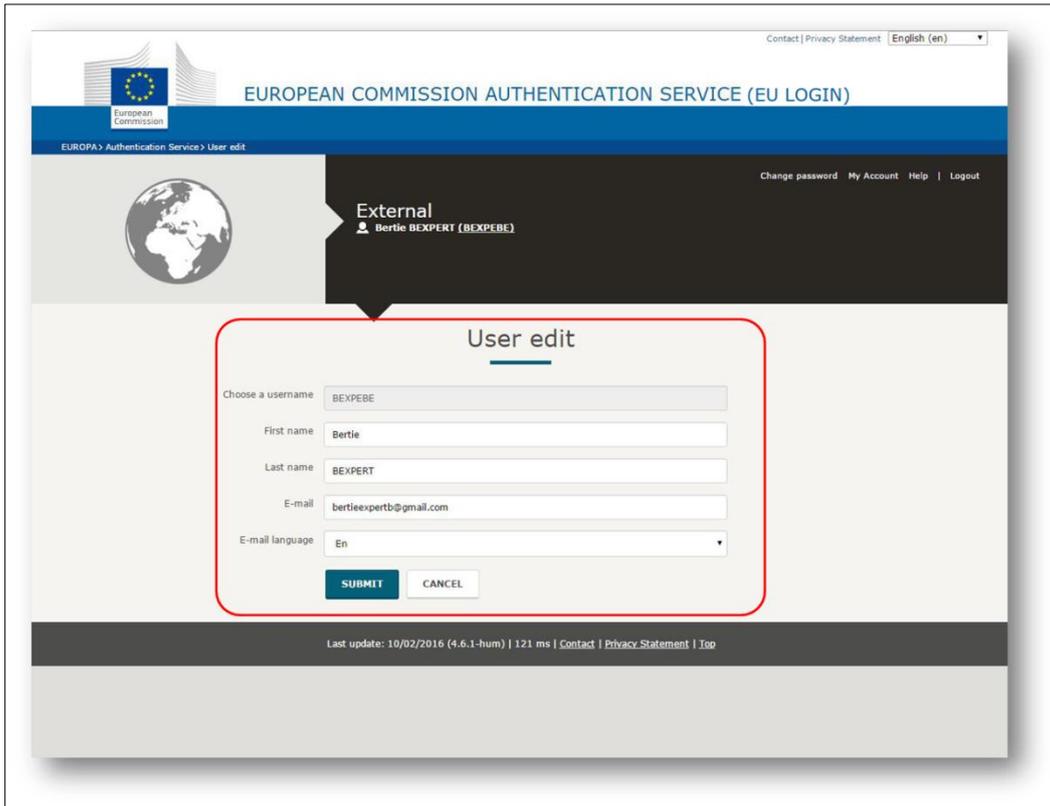
Click on **Modify my personal data** to edit your personal details. Here you can amend your personal information, email address and email language. If you change your email address, please also remember to inform the National Agency or DG EAC or person responsible for providing you access to a DG EAC IT Tool.



The screenshot displays the 'EUROPEAN COMMISSION AUTHENTICATION SERVICE (EU LOGIN)' interface. At the top, there is a navigation bar with 'EUROPA > Authentication Service > My Account' and a user profile section for 'External Bertie BEXPERT (BEXPEBE)'. The main content area is titled 'My Account' and contains several interactive tiles:

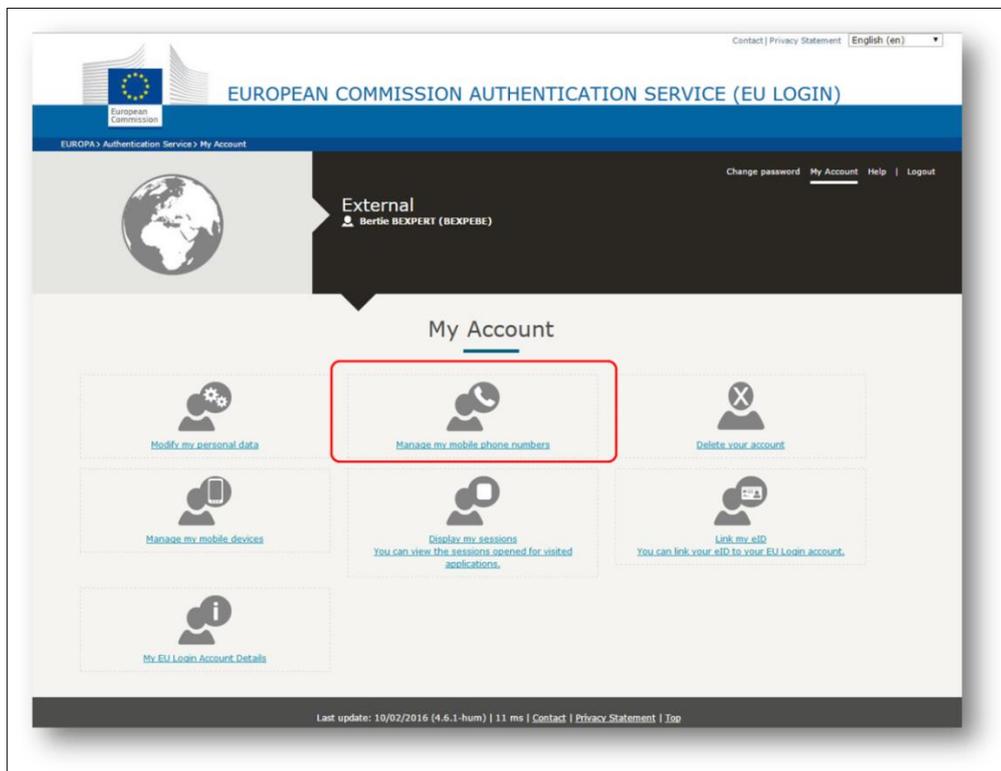
- Modify my personal data** (highlighted with a red box)
- Manage my mobile phone numbers
- Delete your account
- Manage my mobile devices
- Display my sessions (You can view the sessions opened for visited applications.)
- Link my eID (You can link your eID to your EU Login account.)
- My EU Login Account Details

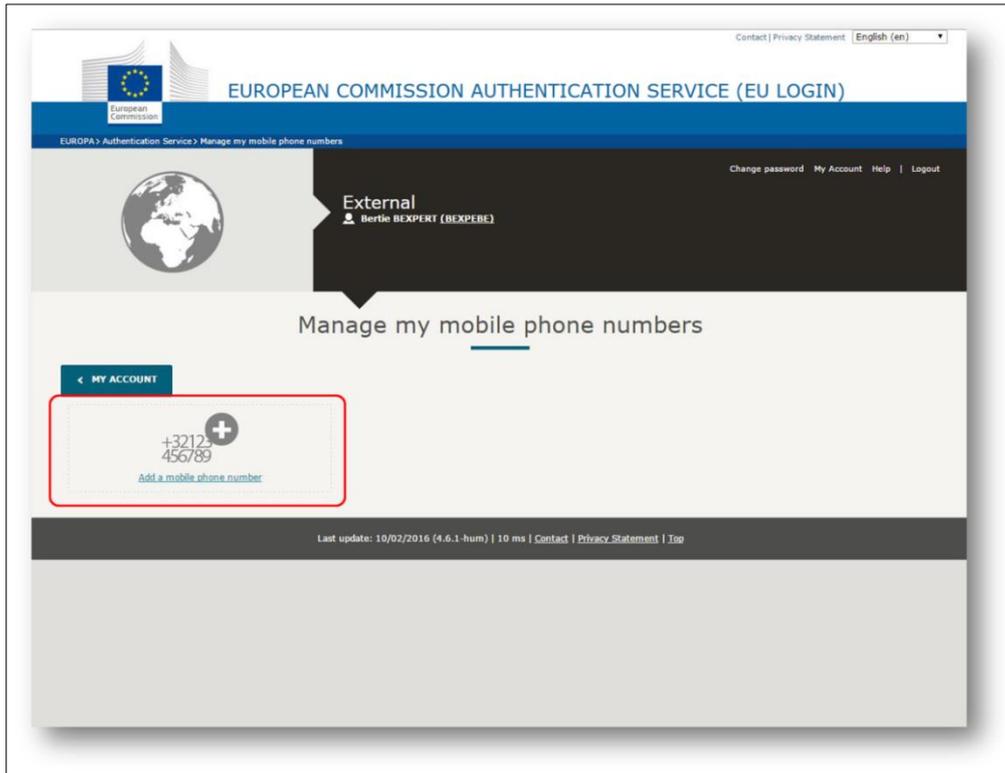
The footer of the page indicates 'Last update: 10/02/2016 (4.6.1-hum) | 11 ms | Contact | Privacy Statement | Top'.



Manage my mobile phone numbers

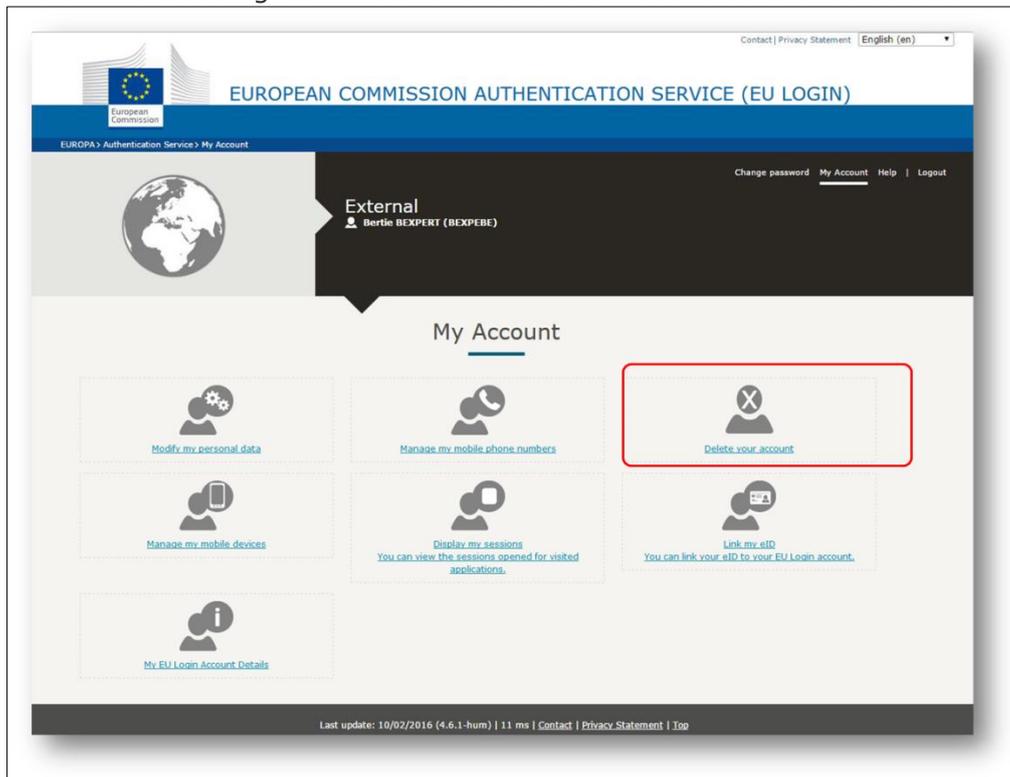
Click on **Manage my mobile phone numbers** to add your mobile phone details.

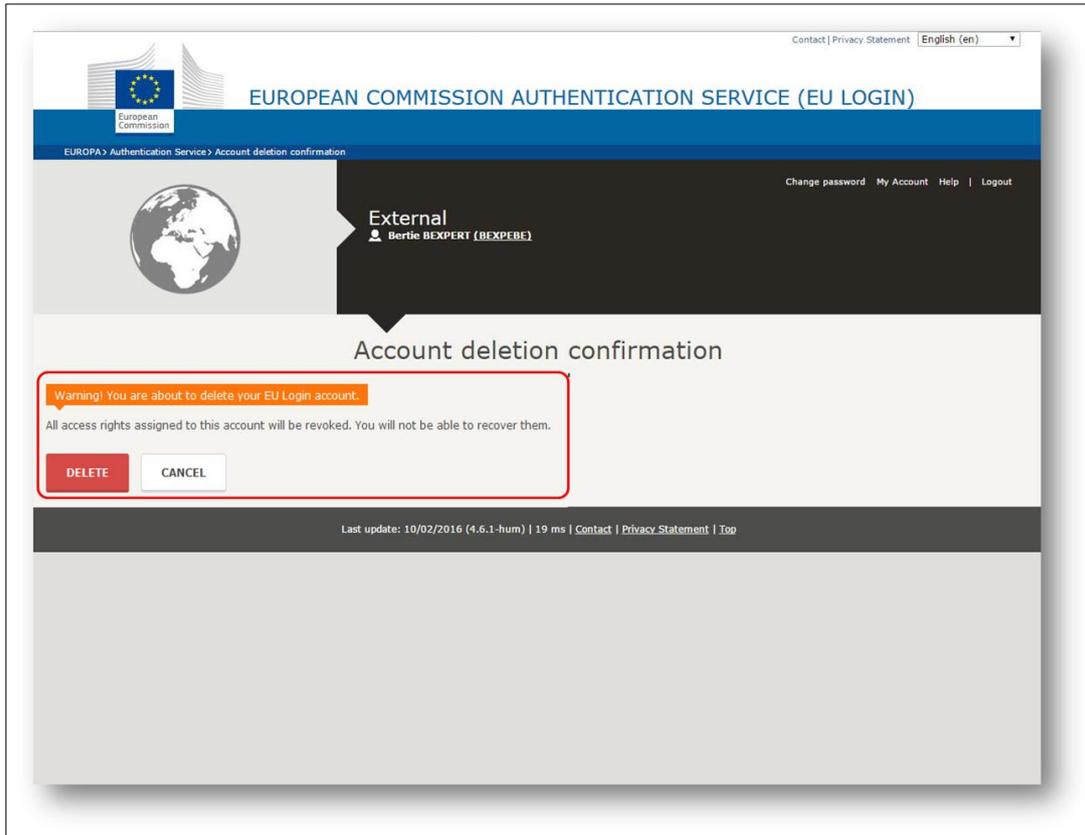




Delete your account

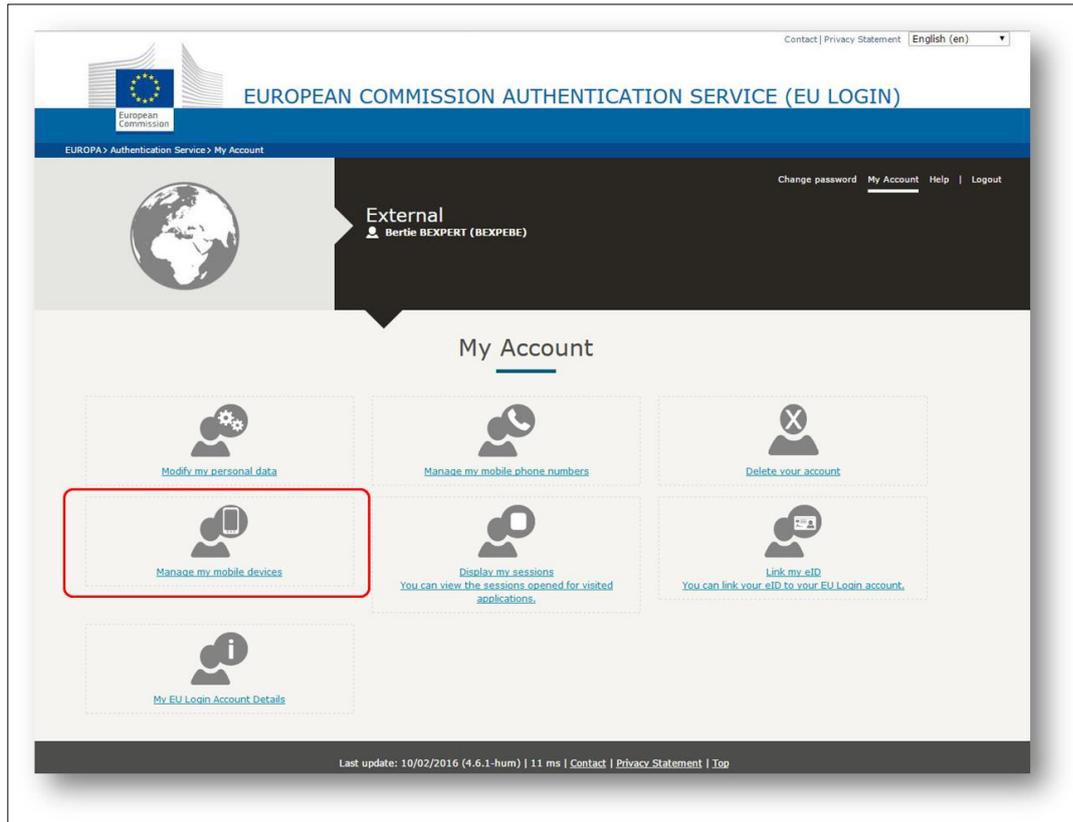
To delete your EU Login account, click on **Delete your account** and follow the instructions. Please, also notify the National Agency or DG EAC that you no longer require access to one of DG EAC's Tools. If possible or applicable, please mention your replacement. All access rights will be revoked and unrecoverable once deleted.





Manage my mobile devices

To access EU Login using mobile application devices, click on **Manage my mobile devices**. Here you can add or delete mobile application devices.



EUROPEAN COMMISSION AUTHENTICATION SERVICE (EU LOGIN)

EUROPA > Authentication Service > My Account

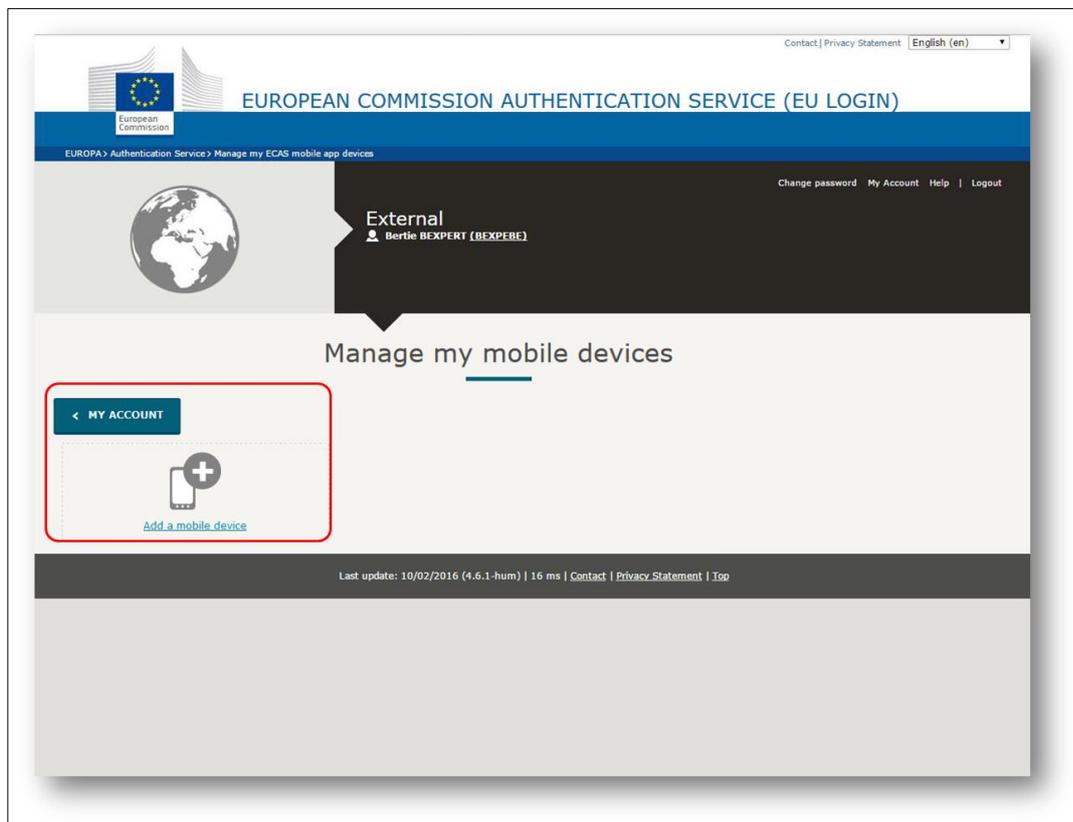
External
Bertie BEXPERT (BEXPEBE)

Change password My Account Help Logout

My Account

- [Modify my personal data](#)
- [Manage my mobile phone numbers](#)
- [Delete your account](#)
- [Manage my mobile devices](#)
- [Display my sessions](#)
You can view the sessions opened for visited applications.
- [Link my eID](#)
You can link your eID to your EU Login account.
- [My EU Login Account Details](#)

Last update: 10/02/2016 (4.6.1-hum) | 11 ms | [Contact](#) | [Privacy Statement](#) | [Top](#)



EUROPEAN COMMISSION AUTHENTICATION SERVICE (EU LOGIN)

EUROPA > Authentication Service > Manage my ECAS mobile app devices

External
Bertie BEXPERT (BEXPEBE)

Change password My Account Help Logout

Manage my mobile devices

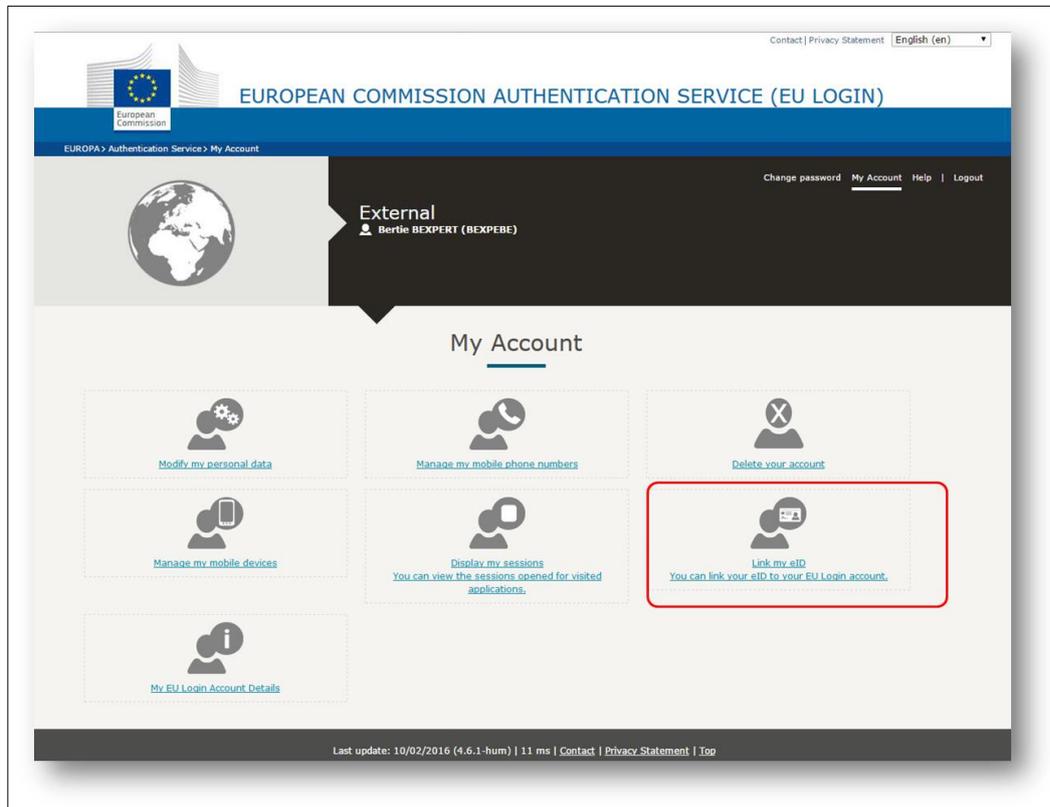
< MY ACCOUNT

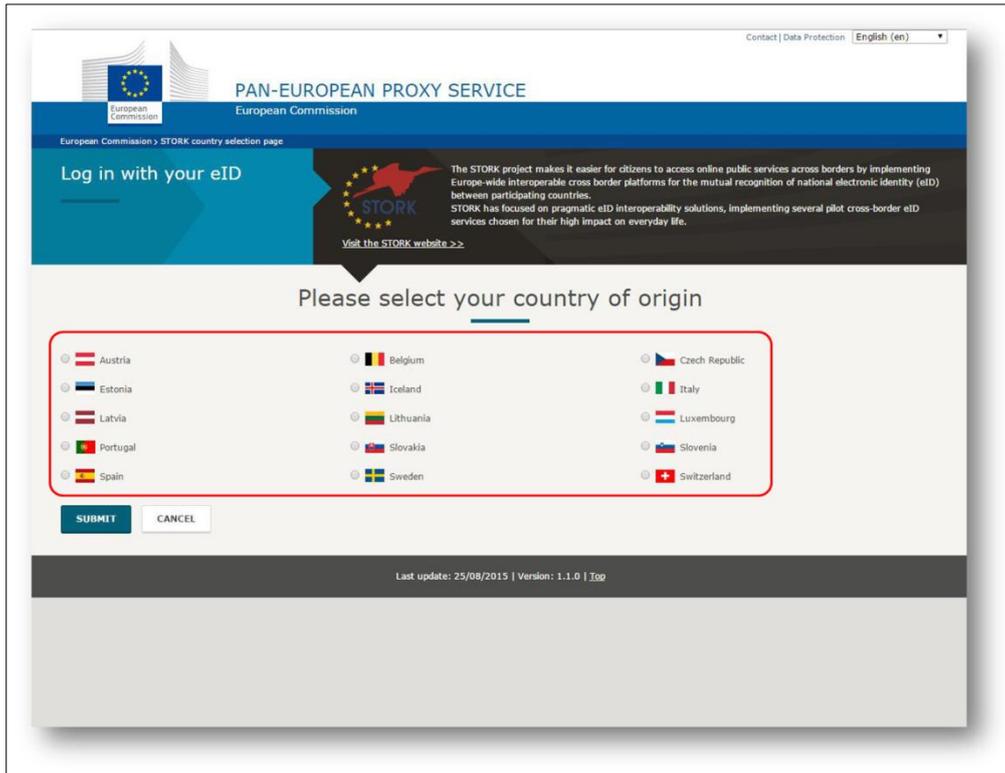
- [Add a mobile device](#)

Last update: 10/02/2016 (4.6.1-hum) | 16 ms | [Contact](#) | [Privacy Statement](#) | [Top](#)

Link my eID

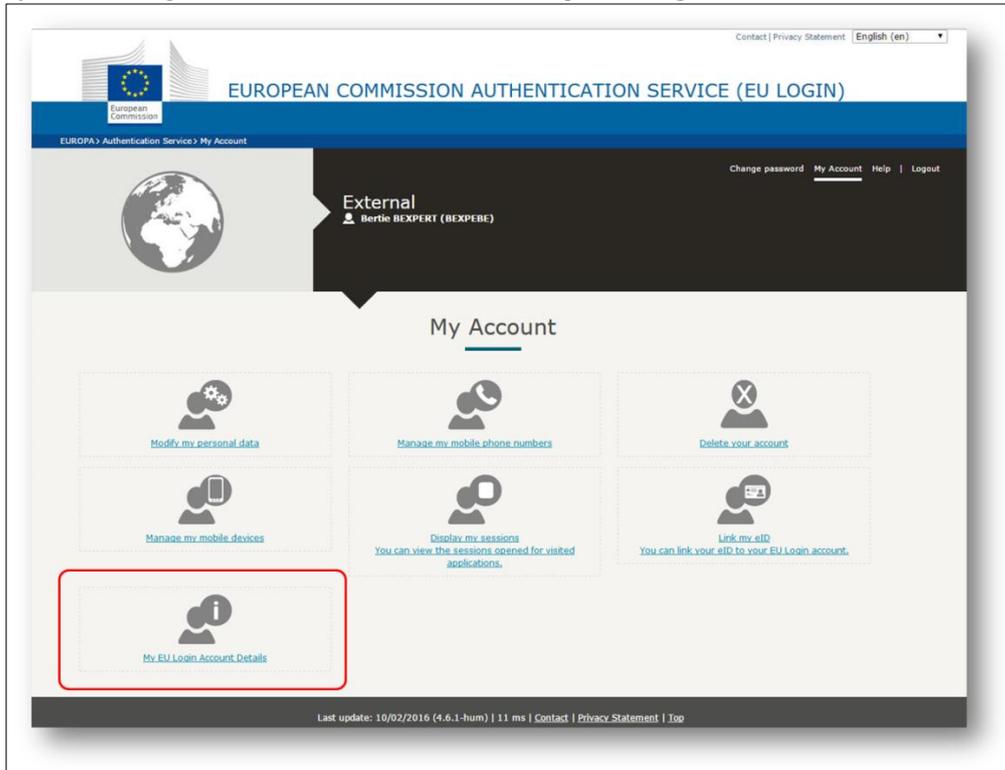
To link your eID (eletronic ID) to your EU Login account, click on **Link my eID**. This option can link your national electronic identity to your EU Login account. This option is only available in a number of countries (see screenshot below) and if a card reader is used.





My EU Login Account Details.

To view your EU Login account details click on **My EU Login Account Details**.



Contact | Privacy Statement | English (en)

EUROPEAN COMMISSION AUTHENTICATION SERVICE (EU LOGIN)

EUROPA > Authentication Service > My ECAS Account Details

Change password | My Account | Help | Logout

External
Bertie BEXPERT (BEXPEBE)

My EU Login Account Details

< MY ACCOUNT

Username	BEXPEBE
Domain	External
Unique Identifier at the Commission (uid)	nbexpebe
Most recent login	20/04/2016 11:55 GMT+02:00
Previous login	20/04/2016 11:46 GMT+02:00
Account created	11/12/2013 13:40 GMT+01:00
Name	BEXPERT Bertie
Email preferred language	en
E-mail	bertieexpertb@gmail.com
Password last changed	20/04/2016 11:38 GMT+02:00
Password expires (as defined by the policy currently in force)	17/10/2016 11:38 GMT+02:00
Password last reset	11/12/2013 13:40 GMT+01:00
Password reset last requested	11/12/2013 13:40 GMT+01:00
Number of good logins	20
Number of bad logins	3
Last unlock time	
Last authentication failure	20/04/2016 11:36 GMT+02:00
Group Membership(s)	AIDA_SELFRG
Mobile phone number(s)	
Mobile device(s)	
DigiPass serial number(s)	[]
Delegate of the following DBMs	[]
List of Federated IDs	[]

I want to receive email notifications.

CHANGE

Last update: 10/02/2016 (4.6.1-hum) | 30 ms | Contact | Privacy Statement | Top

Please note, that in case of issue with the validation of your OET account you need to provide your EU login "Unique identifier at the Commission (uid)" as shown above. This may be different than your EU Login user ID.

